System Start-Up Assistance Program

Part Number: SOL-SUA

The System Start-Up Assistance Program is designed to support a quick & efficient setup for your new measurement & control equipment.



You will be paired with a certified automated test engineer as a guide through setup, installation, and initial configuration processes for your system hardware & software.



Our 4-hour start-up package can be used in one sitting or broken up into four one-hour blocks.







Select Support From the Following Areas:

Software Installation Guidance

Ensure only what is needed is installed and ready to run. Includes direction on selection & installation order of drivers, application software, & additional toolkits or libraries to prevent conflicts & other issues down the line.

Hardware Setup

Hardware setup includes unpackaging, cabling, and initialization- This guidance will help prevent damage from improper power & physical connectivity of components as well as to promote good practice for future moves and installs.

Sensor Wiring Guidance

Improper connectivity is the number one way to damage or destroy your sensor. The focus of this service is to ensure proper signal-to-device routing, termination, and conditioning. We'll help you get it right the first time and every time.

Interface Initial Configuration

Establish proper communication with the PC or controller device in your system. Whether serial, GPIB, LAN, or industrial communication, getting your communications set up correctly is important.

Application Orientation

Getting started with your application can be the biggest challenge. We will guide you through an orientation of the application- what it is designed to do and how to use it. The focus is to guide through the features and interface of the package to accelerate your ownership (Software & Hardware).

Programming Examples

Rule #1 of programming is to leverage existing code. We will help you identify relevant examples to your application for leveraging existing code. This is a high-level overview of the code, to promote good programming basics & a fast start to your results.

The System Start-Up Assistance Program is offered via remote engagements. Screen sharing and remote access will be the primary methods of support and review. Onsite support is available for an additional cost.